

# Add New App - Process Overview

1

App Information



2

Binary



3

Country/Region &  
Price



4

Review



# Add New App – Free & Paid

**SAMSUNG Galaxy Store Seller Portal**

Profile Support > Sign Out ENGLISH

Apps Statistics Accounting Promotion Assistance Samsung.com >

Guides **+ Add New App**

**Galaxy Store x Bluestacks**

A supported app player to play games from Galaxy Store on your PC

**First Last**

Sign Out

Free Distribution Seller Request Commercial Seller Status

**Applications Status**(Basic Date: 2020-08-27)

Downloads		Sales	
Today	Latest 30 days	Today	Latest 30 days
1	22	\$ 0	\$ 0

**Applications(1)**

Registration	1
Review	0 ( Rejected0 )
Sales	0

**Add New App**

Please select a application type to register.

Android Galaxy Watch **Galaxy THEMES**

## NOTES

1. Only Theme approved partners will have this option enabled.
2. Please send email if it is not enabled.
  - [support@samsungdevelopers.com](mailto:support@samsungdevelopers.com) (US & Canada)
  - [Theme.ptn@Samsung.com](mailto:Theme.ptn@Samsung.com) (Global)

# Add New App – App Information: App Title, Description

**SAMSUNG Galaxy Store Seller Portal** | Profile | Support | Sign Out | ENGLISH

Apps | Statistics | Accounting | Promotion | Assistance | Samsung.com | Guides | Add New App

HOME > Apps > Add New App

**Untitled** | Submit Beta Test | Submit

Show Tip | On | Off

**App Information** | Save | Mode: Basic | **Advanced** | \* Denotes required fields.

Import My App | Import Google App

English (Default) | Add

**App Title \***

0/150 byte

\* Please enter the title of your application in the selected language.  
 \* Different types of applications can use the same application name. The same application name can be used for applications for different devices as long as their app IDs are not duplicated.  
 \* Please refer to [Samsung Basic App Information](#) for further details.

**Description \***

0/12000 byte

\* Please enter descriptions, features, requirements and supported languages for the application in the selected language.  
 \* For non-English applications, the description must contain a warning stating that the full features of the application might not be available in devices that do not support the language the application is being sold in.

## DETAILED STEPS

1. Choose "Advanced" mode - This includes important information and options for users and exposure in the Galaxy Store
2. If selling application to more than one country/region, select English as Default Language. Please note that this is one of evaluation categories
  - Application names and descriptions must be provided in Chinese to sell applications in Chinese app stores
3. App Title (**Required**) - This is the name of the app shown to users in the Galaxy Store
  - When users search, the name of the app entered is the most important information for the search result exposure. Therefore, please be mindful of word spacing/typos, etc.
4. Description (**Required**) - This is the description of the app provided for users in the Galaxy Store
  - Enter an app description that will deliver to users, including an introduction about the app, characteristics, strengths, etc. This is the information that users check to decide whether to purchase/download the app

Refer to Webpage for Further Details

Entering Basic Information

<https://seller.samsungapps.com/guidePopup.as?numcid=0201010000&localeLanguage=en>

Registering Specialized Content  
(Watch, Themes)

<https://seller.samsungapps.com/guidePopup.as?numcid=0201050000&localeLanguage=en>

# Add New App – App Information: Tags, Pre-listen Sound, Category , Seller Page Link

## DETAILED STEPS

- Tags (Optional)** - used for searching the Galaxy Theme Store. For effective promotion, select highly relevant tags that can well represent the characteristics of the content
- Pre-listen Sound (Required)**
  - Sound files must be provided for themes with sound elements on it. There are 8 types of sound files that can be uploaded and registered
  - Click the [+] or [X] buttons to upload or delete the sound file respectively.
  - MP3 or OGG file format
- Category (Required)**
  - Select the category that best suits your content
  - The name of the category that is actually displayed may differ by country/region
  - If a category that is not suitable for app selected, the category can be adjusted discretionarily
  - Selectable categories may differ depending on the type of content. After registering the binary, please check the category once again
- Seller Page Link (Optional)** - Link users to company brand page

**Tags**

Please enter tags you wish to add. The tags you've entered will be used for searches.

Please enter up to 5 tags in the field, one by one. A tag up to 60 bytes in length can be entered.

If the tag function is not used properly, your tags may be changed or deleted according to our Galaxy Themes operation policy.

**Pre-listen Sound\***

Please register the Theme applications only in the Theme Type.

You must only upload the same types of Pre-listen Sound files used in the Theme attributes.

Type	File name	Play Time	Size	Upload	Delete
Ring tone				+	X
Alarm tone				+	X
Notification sound				+	X
Touch sounds				+	X
Handkeys				+	X
Dialing keypad tone				+	X
Keyboard sound				+	X
The backspace button				+	X

You must upload all types of Pre-listen Sound file

**Category\***

Theme is only applicable to the sub-category.

Colour Palette  Select (Sub-Category)

Topics  Select (Sub-Category)

\* Select a category that best describes your application.

Selectable categories may differ depending on the type of content.

After registering the binary, please check the category once again.

**Seller Page Link**

**Seller Icon**

128px

MP3 format  
32.0 x 32.0 pixels  
less than 100KB

Upload image here

**Seller URL**

http://

**Seller Name**

0-200 bytes

\* A seller's URL will not be displayed in the Galaxy Themes. Instead, the seller's name will be displayed in the Galaxy Themes, and users tapping the name will be taken to the page specified in the Seller URL field.

\* If you wish to display Seller Page Link information in the Galaxy Themes, enter items into all the fields, including Seller Icon, Seller URL, and Seller Name. If you do not wish to display Seller Page Link information, please leave the fields blank. However, if only one or two items are entered in the fields, the Theme applications cannot be submitted.

\* You can enter up to 200 bytes in the Seller Name field. Some text may be truncated when displayed in the Galaxy Themes depending on your device environment.

Refer to Webpage for Further Details

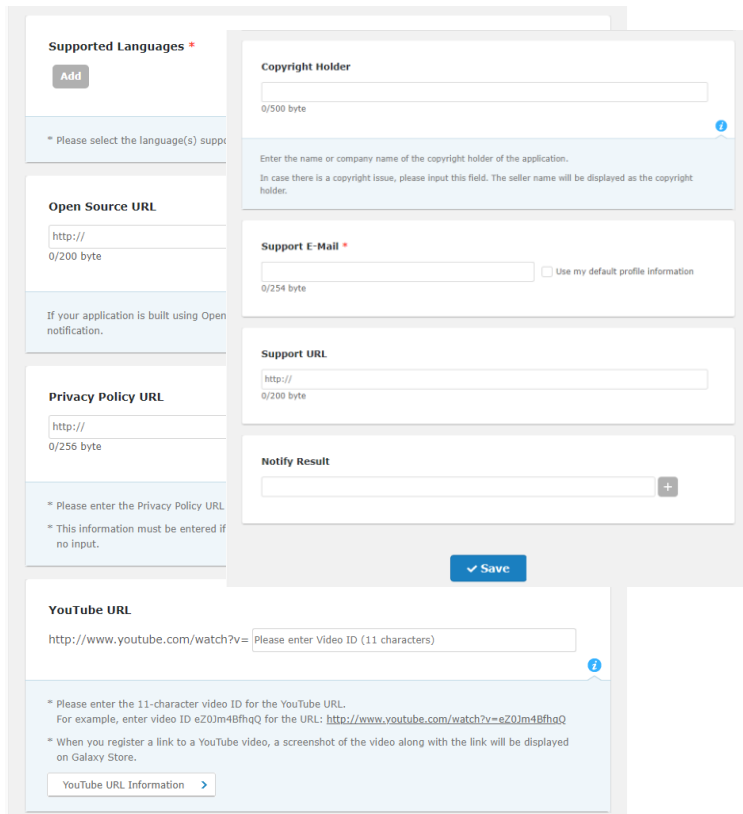
Entering Basic Information

<https://seller.samsungapps.com/guidePopup.as?numcid=02010000&localeLanguage=en>

Registering Specialized Content  
(Watch, Themes)

<https://seller.samsungapps.com/guidePopup.as?numcid=0201050000&localeLanguage=en>

# Add New App – App Information: Supported Languages, Open Source URL, & More



**Supported Languages \***

Add

\* Please select the language(s) supported.

**Open Source URL**

http://

0/200 byte

If your application is built using Open notification.

**Privacy Policy URL**

http://

0/256 byte

\* Please enter the Privacy Policy URL.

\* This information must be entered if no input.

**Copyright Holder**

0/500 byte

Enter the name or company name of the copyright holder of the application.

In case there is a copyright issue, please input this field. The seller name will be displayed as the copyright holder.

**Support E-Mail \***

0/254 byte

☐ Use my default profile information

**Support URL**

http://

0/200 byte

**Notify Result**

+

**YouTube URL**

http://www.youtube.com/watch?v= Please enter Video ID (11 characters)

\* Please enter the 11-character video ID for the YouTube URL.  
For example, enter video ID eZ03m4BfhqQ for the URL: <http://www.youtube.com/watch?v=eZ03m4BfhqQ>

\* When you register a link to a YouTube video, a screenshot of the video along with the link will be displayed on Galaxy Store.

YouTube URL Information >

✓ Save

## DETAILED STEPS

1. Privacy Policy URL (**Required**) - required if the app falls into the "Kids" category
2. YouTube Video (**Optional**) - this will be the first image on the detail page of the app. Rejected if it contains materials unrelated to your application or contains harmful information in violation of Seller Portal's App Review Policy
3. Customer support email (**Required**) - Enter the email address to which users can send inquiries and suggestions about your app
4. Customer support URL (**Optional**) - Enter the website address of app or company
5. Make sure to save before clicking to next tab

Refer to Webpage for Further Details

Entering Basic Information

<https://seller.samsungapps.com/guidePopup.as?numcid=0201010000&localeLanguage=en>

App Review Policy

<https://seller.samsungapps.com/guidePopup.as?numcid=0202020000&localeLanguage=en>

# Add New App – Binary

**SAMSUNG Galaxy Store Seller Portal**

Profile Support Sign Out ENGLISH

Apps Statistics Accounting Promotion Assistance Samsung.com >

Guides Add New App

HOME > Apps > Add New App

Untitled Submit

Show Tip On Off

App Information

Binary Country/Region & Price Review

Binary **Add Binary**

No	Version	File Name	Theme Type	Device	Modify	Delete
Add a new binary.						

\* Up to 10 binaries can be uploaded.  
\* Click [Selected Device(s)] to view the available devices by binary data.  
\* Click [i] devices.  
\* Please

**Add Binary**

Google Mobile Service ☐ Yes ☐ No

Since the sale of applications containing services provided by Google such as Google map, Gmail and Google Talk are prohibited in China, China will be automatically excluded from target countries/regions when [Yes] is selected.

**Binary Upload**

Open File from PC Open File from Galaxy Themes Studio

Save Cancel

## DETAILED STEPS

1. There are three features when "Add Binary" button is clicked:
  - Google Mobile Service
  - Binary upload
2. Special characters, except for underscore (\_) and hyphen (-), and spaces are not allowed
3. A binary file cannot be registered if it has the same package name of a binary file that was registered by any OTHER Seller Portal Commercial Seller, even after the file was deleted
4. After uploading the binary files, click the "Save" button and check the binary details

Refer to Webpage for Further Details

App Binary  
Registration

<https://seller.samsungapps.com/guidePopup.as?numcid=0201020000&localeLanguage=en&viewmore=0201020101>

# Add New App – Binary: Google Mobile Service, Binary Upload

**SAMSUNG Galaxy Store Seller Portal**

Profile Support Sign Out ENGLISH

Apps Statistics Accounting Promotion Assistance Samsung.com

Guides Add New App

**Add New App**

Untitled Submit

Show Tip On Off

**Binary** Save

Denotes required fields.

**Binary**

Add Binary

No.	Version	File Name	Theme Type	Device	Modify	Delete
<p><b>Add Binary</b></p> <p><b>Google Mobile Service</b> <input checked="" type="radio"/> Yes <input type="radio"/> No</p> <p>Since the sale of applications containing services provided by Google such as Google map, Gmail and Google Talk are prohibited in China, China will be automatically excluded from target countries/regions when [Yes] is selected.</p> <p><b>Binary Upload</b></p> <p>Open File from PC Open File from Galaxy Themes Studio</p> <p>Save Cancel</p>						

## 1. Google Mobile Services (Required)

- Please indicate whether the app registering uses services provided by Google (Google map, Gmail, etc.). The app cannot be sold in China if GMS is included

## 2. Binary Upload (Required)

- Version Code** - The version that your theme uses is shown as the Version Code and it is automatically detected from the AndroidManifest.xml file. The Version Code must be in integers. In addition, the version of the theme that was deleted or removed from sales during registration or certification can be used again
- Package Name (App ID)** - The Package Name or also known as App ID belonging to a theme that was deleted or removed from sales can be used again. The same ID must be used when re-registering or updating binaries
- Signing Key** - All binary files must include a signing key. When updating or re-registering a binary, you must use the signing key of the binary previously registered. (If the registered binary does not have a signing key, the new binary to be added must not include a signing key.)

Refer to Webpage for Further Details

App Binary  
Registration

<https://seller.samsungapps.com/guidePopup.as?numcid=020102000&localeLanguage=en&viewmore=0201020101>

Google Mobile Services

[https://www.android.com/intl/ko\\_kr/gms/](https://www.android.com/intl/ko_kr/gms/)

# Add New App – Country/Region & Price: Free

**SAMSUNG Galaxy Store Seller Portal** Profile Support [Sign Out](#) ENGLISH

Apps Statistics Accounting Promotion Assistance Samsung.com

1 Add New App HOME Apps Add New App

Untitled Submit Beta Test Submit

General Hub

Country/Region & Price Save Mode Advanced

Price: Free Paid

**Country/Region**

☒ When Samsung Galaxy Store becomes available in more countries/regions or with more payment options, your applications will automatically be sold in those countries/regions.

☒ Check All (Country/Region)

- Europe
- CIS
- Asia
- America
- Middle East & Africa
- Global A
- Pan-Latin
- Pan-Africa(English)
- Pan-Africa(French)
- Global Free

\* Please refer to [Setting Country/Region](#) for further details.  
\* If you enter the standard price, the local price is automatically calculated using the exchange rate. You can also change the local price manually.  
\* When a service opens in a new country/region and auto-sale is selected, the price will be automatically calculated by converting the standard price you enter using the exchange rate at that time.  
\* If the converted price is below the minimum payment price, it will be automatically changed to match the minimum payment price.  
\* When paying via Phone Bill, the range of available prices for payment is fixed for each country/region. Please note that if it is outside of the range, the recommended price will be given by default as the nearest available price in the range.  
\* Depending on whether the device is sold or not or whether a store is open in the respective country/region, a country/region or countries/regions which you have selected may be excluded when the application is actually distributed. (Country/Region or Countries/Regions where the application is actually distributed may differ from country/region or countries/regions that you have selected for sales.)  
\* The registration and distribution of Paid Android applications with an old SDK version (3.0 or lower) will be restricted in South Korea.

## DETAILED STEPS

1. Choose "Advanced" mode - to select countries individually
2. Price (**Required**) - To charge for an application, you must request Commercial Seller Status first - [here](#)
3. Country/Region (**Optional**) - When Samsung Galaxy Store becomes available in more countries/regions, the application will automatically be made available in those countries/regions

Refer to Webpage for Further Details

Setting the Price  
Information

<https://seller.samsungapps.com/guidePopup.as?numcid=0201030000&localeLanguage=en&viewmore=0201030102>



# Add New App – Country/Region & Price: Paid

**SAMSUNG Galaxy Store Seller Portal**

Profile Support Sign Out ENGLISH

Apps Statistics Accounting Promotion Assistance Samsung.com

1 Add New App

HOME > Apps > Add New App

Untitled

Submit Beta Test Submit

General Monetization Show Tip On Off

Country/Region & Price Save Mode Advanced

Price \* Free Paid

Standard Price USD (\$) Apply

Payment Method

☒ Credit Card
 ☒ Phone Bill (Premium SMS / Carrier Billing)
 ☒ Micropayment
 ☒ Cyber Cash
 ☒ Paypass

How will billing fee be paid for payment method?

\* Specify how your customers can pay for your application: Credit card, phone bill, or both. The rates of billing fees are dependent on the payment method.  
 \* If you use phone bill payment, check the charged price for each country/region. Galaxy Store is not responsible for any loss incurred due to user negligence in checking prices. If you use phone bill payment, the price will be charged because of the following reasons:  
 - \* The maximum limit on phone bill payment will be affected. If an entered standard price exceeds the maximum limit on phone bill payment, the price may be lowered based on the limit.  
 - \* The price will be charged to the phone bill payment price which is the lowest standard price entered.  
 - \* The maximum limit on phone bill payment and the price that is allowed may vary from country/region to country/region.

Country/Region

\* When Samsung Galaxy Store becomes available in more countries/regions or adds more payment options, your applications will automatically be sold in those countries/regions.

☒ Check All (Country/Region)
 ☒ Check All (App's Phone Bill)

☒ Europe
 ☒ CIS
 ☒ Asia
 ☒ America
 ☒ Middle East & Africa
 ☒ Global A
 ☒ Pan-Latin

USD (\$)
 
 USD (\$)

## DETAILED STEPS

1. Choose "Advanced" mode - to select countries individually.
2. Price (**Required**) - The local price is automatically calculated using the current exchange rate when application is submitted or choose to manually set local price
3. Payment Method (**Required**) - Specify how your customers can pay for your application: Credit card, phone bill, or both. The rates of billing fees are dependent on the payment method
4. Country/Region (**Optional**)
  - When Samsung Galaxy Store becomes available in more countries/regions, and auto-sale is selected, the price will be automatically calculated by converting the standard price you enter using the exchange rate at that time
  - If the converted price is below the minimum payment price, it will be automatically changed to match the minimum payment price
  - When paying via Phone Bill, the range of available prices for payment is fixed for each country/region. Please note that if it is outside of the range, the recommended price will be given by default as the nearest available price in the range

Refer to Webpage for Further Details

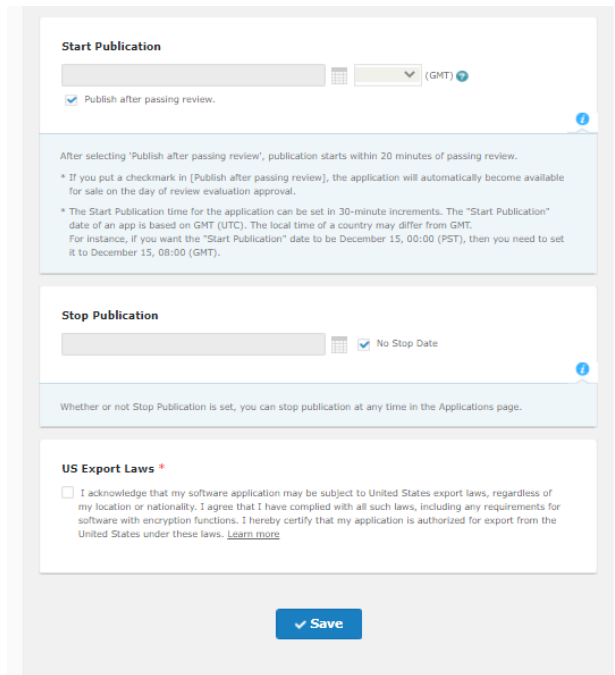
Setting the Price Information

<https://seller.samsungapps.com/guidePopup.as?numcid=0201030000&localeLanguage=en&viewmore=0201030102>

Setting Country & Region

<https://seller.samsungapps.com/guidePopup.as?numcid=0201030000&localeLanguage=en&viewmore=0201030101>

# Add New App – Country/Region & Price: Start & Stop Publication, US Export Laws



**Start Publication**

[GMT]

☒ Publish after passing review.

After selecting 'Publish after passing review', publication starts within 20 minutes of passing review.

\* If you put a checkmark in [Publish after passing review], the application will automatically become available for sale on the day of review evaluation approval.

\* The Start Publication time for the application can be set in 30-minute increments. The "Start Publication" date of an app is based on GMT (UTC). The local time of a country may differ from GMT.  
For instance, if you want the "Start Publication" date to be December 15, 00:00 (PST), then you need to set it to December 15, 08:00 (GMT).

**Stop Publication**

☒ No Stop Date

Whether or not Stop Publication is set, you can stop publication at any time in the Applications page.

**US Export Laws \***

☐ I acknowledge that my software application may be subject to United States export laws, regardless of my location or nationality. I agree that I have complied with all such laws, including any requirements for software with encryption functions. I hereby certify that my application is authorized for export from the United States under these laws. [Learn more](#)

## DETAILED STEPS

### 1. Start Publication (Optional)

- If you put a checkmark in "Publish after passing review", the application will automatically become available for sale on the day of review evaluation approval
- The "Start Publication" date of an app is based on GMT (UTC). The local time of a country may differ from GMT

### 2. Stop Publication (Optional)

- If you do not specify the end date for sales, the app will continue to be sold until you manually stop the sales
- Whether or not Stop Publication is set, you can stop publication at any time in the Applications page

Refer to Webpage for Further Details

Setting Country & Region

<https://seller.samsungapps.com/guidePopup.as?numcid=020103000&localeLanguage=en&viewmore=0201030101>

# Add New App: Review

The screenshot shows the 'SAMSUNG Galaxy Store Seller Portal' interface. At the top, there's a navigation bar with 'Apps', 'Statistics', 'Accounting', 'Promotion', 'Assistance', and 'Samsung.com'. Below this, a 'Guides' section includes 'Add New App'. The main content area is titled 'Edit App' and shows the app 'GTestIAP5' (Content ID: 000003412633). There are 'Submit Beta Test' and 'Submit' buttons. The 'Submit' button is highlighted with a red box. A large blue arrow points from the 'Submit' button to the 'DETAILED STEPS' section. The 'Review' section is active, showing a 'Please Enter Comments to The Review Team. (English Only)' text area. Below the text area, there's a '0/4000 byte' counter and an 'Upload' button. A 'Save' button is at the bottom right of the review section. A sidebar on the left contains links for 'App Information', 'Binary', 'Country/Region & Price', and 'In App Purchase'.

## DETAILED STEPS

### 1. "Submit" button

- **Gray** - the required fields have not been saved and the application cannot be submitted. If you click the gray Submit button, a window will pop-up showing a list of the required fields that were left blank
- **Red** - The compatibility and consistency of each field will be checked. In some cases, you might not be able to submit the application and an alert message pops up. Some information may be automatically excluded or you may need to make corrections. If there's no alert after clicking the red Submit button, a window pops up and asks if you wish to continue with the submission

### 2. The app review policy of the Galaxy Store consists of 3 major categories

- Performance - Functionality, usability, metadata, hardware compatibility
- App Content and Behavior - Sexual content, violence, alcohol, tobacco and drugs, defamation, game and gambling, User-generated content, advertisements
- Legal - Privacy, intellectual property rights, apps for kids, miscellaneous

Refer to Webpage for Further Details

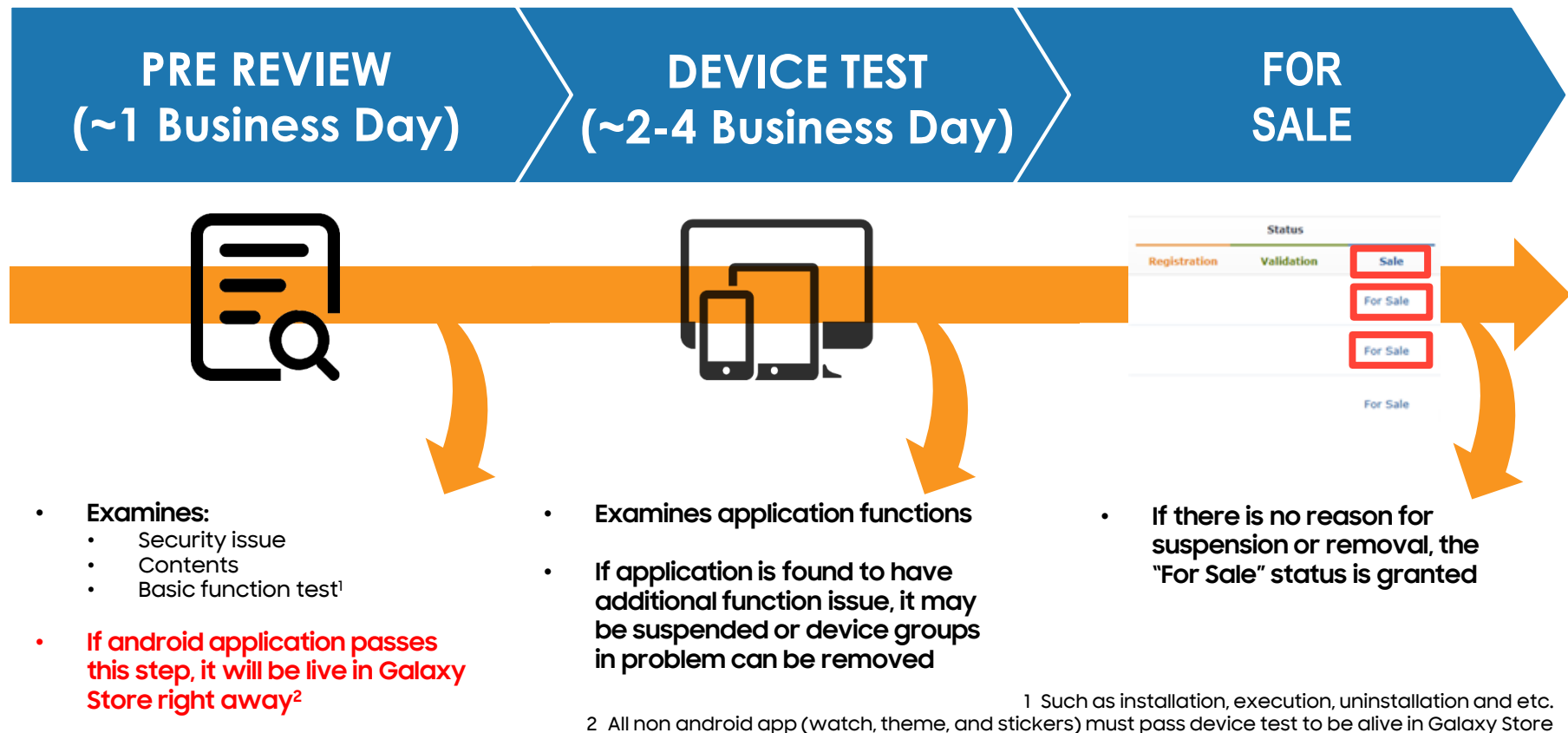
App Review Policy

<https://seller.samsungapps.com/guidePopup.as?numcid=0202020000&localeLanguage=en>

Points to Consider before App Registration

<https://seller.samsungapps.com/guidePopup.as?numcid=0201080000&localeLanguage=en>

# Application Validation Steps



# Frequently Asked Questions

# FAQ- How Do You Add a Sub-Account?

**SAMSUNG Galaxy Store Seller Portal** Profile Support > Sign Out ENGLISH

Apps Statistics Accounting Promotion Assistance Samsung.com >

Buyer Comments **Manager Accounts** Transfer App Notices FAQs My questions

HOME > Assistance > Manager Accounts

**Manager Accounts**

**Invite a new manager**

**Pending invitation**  
Two weeks after an invitation sent, the invitation is automatically rejected. Total Count : 0

No	Invitation date	E-Mail	Authority	Expiration date	Delete
There is no data.					

**Authority granted managers**  
You can register up to 100 manager account IDs. Total Count : 0

**Invite a new manager**

\* Denotes required fields.

<b>E-Mail*</b>	<input type="text"/>
<b>Expiration date*</b> ?	<input checked="" type="radio"/> Permanent <input type="radio"/> Until : <input type="text"/>
<b>Authority*</b> ?	<input type="checkbox"/> Applications Manager <input type="checkbox"/> Statistics Manager <input type="checkbox"/> Accounting Manager <input type="checkbox"/> Buyer Comments Manager <input type="checkbox"/> Promotion Manager

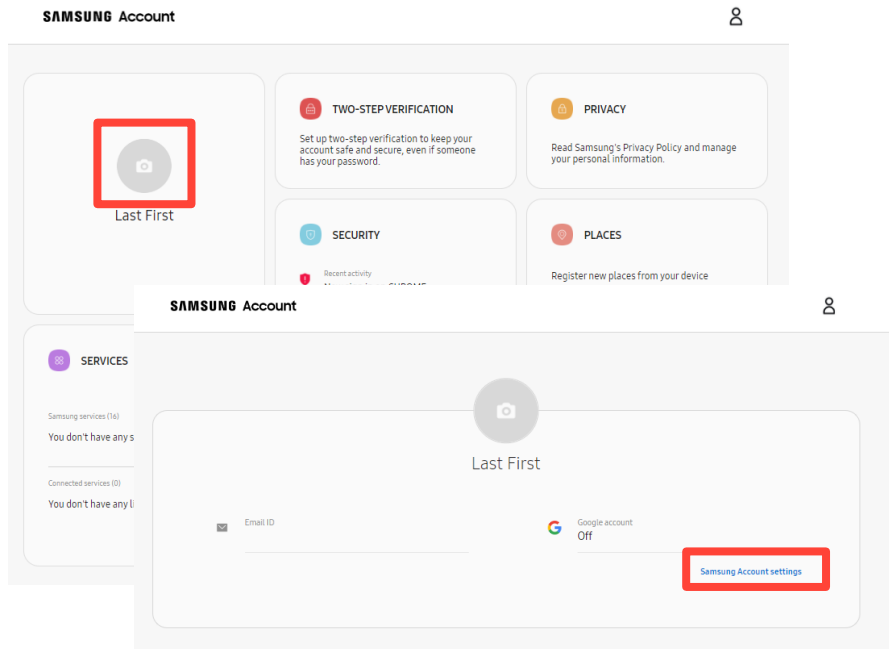
Send an invitation Cancel

## DETAILED STEPS

1. Create a separate Seller Portal Account (Same as creating the master account. Getting partner account approval is not a mandatory step.)
2. Log in to master Seller Portal Account
3. Go to "Assistance"
4. Click on "Invite a new manager"
5. Go to "Sub Account Management" section and add sub accounts

Account Access Level	Description	Account Access Level	Description
Master (Account owner)	<ul style="list-style-type: none"> <li>Has full access to Seller Portal</li> <li>Can add or remove subaccount permissions</li> </ul>	Buyer Comments Manager	<ul style="list-style-type: none"> <li>Can be given access to buyer comments</li> </ul>
Applications Manager	<ul style="list-style-type: none"> <li>Can be given access to all or specific apps</li> </ul>	Order Management Manager	<ul style="list-style-type: none"> <li>Can be given access to order management</li> </ul>
Statistics Manager	<ul style="list-style-type: none"> <li>Can be given access to statistics</li> </ul>		
Accounting Manager	<ul style="list-style-type: none"> <li>Can be given access to accounting</li> </ul>		

# FAQ- How Do You Change Seller Portal Account E-Mail?



## DETAILED STEPS

1. Go to and sign in to your account
  - <https://account.samsung.com/membership/intro>
2. Click on the picture with camera icon
3. Click on "Samsung Account settings"
4. Click on "Email ID" and change Email

# FAQ- How Do You Change Information in Seller Portal Account?

**SAMSUNG Galaxy Store Seller Portal**

Profile Support Sign Out ENGLISH

Apps Statistics Accounting Promotion Assistance Samsung.com

Guides Add New App

Publishing your first game? Read the Getting Started Guide Get Started

Sign Out

Private Seller

Free Distribution Seller Request Commercial Seller Status

**Profile**

**Seller Status**

Type of Member Private

Type of Seller Free Distribution Seller Request Commercial Seller Status

**Basic Information**

In compliance with the laws and regulations governing display of seller information, certain information, such as an address or phone number, may be restricted to store owners. However, other details like date of birth may be read by users upon their request.

Email

Password You can change your password in [Settings/Account](#)

Title

First Name

Last Name

Country/Region USA

Address 1

Address 2

ZIP/Postal Code

Status/Region

City

State/ST

Phone Number

**Additional Contacts Information**

Contact E-Mail 1

Contact E-Mail 2

Contact E-Mail 3

Edit

**SAMSUNG Account**


Enter your password

To continue, first verify it's you.

Confirm password

Next Cancel

## DETAILED STEPS

1. Go to and sign in to your seller account
  - <https://seller.samsungapps.com>
2. Click on the "Profile"
3. Scroll to bottom and click on 
4. Re-enter password
5. Make changes and save
6. If you are a Commercial Seller, there are restrictions on editing your profile. Please contact Customer Support if you need to change your information - <http://help.content.samsung.com/csseller>



# FAQ- How Do You Add a License Account?

SAMSUNG

The screenshot shows the Samsung Galaxy Store Seller Portal interface. The top navigation bar includes links for Apps, Statistics, Accounting, Promotion, Assistance, and Samsung.com. The 'Profile' link is highlighted with a red box. Below the navigation bar, the 'Profile' section is visible, showing the 'Seller Status' and 'Basic Information' tabs. The 'License Test' field is expanded, showing a form to add a new license tester. The form includes fields for First Name, Last Name, Country/Region, Address 1, Address 2, ZIP/Postal Code, State/Region, City, District, and Phone Number. A 'Confirm' button is present next to the input fields. The total count of license testers is shown as 0, with buttons for 'Bulk Registration' and 'Delete All'.

**SAMSUNG Galaxy Store Seller Portal**

Profile Support Sign Out ENGLISH

Apps Statistics Accounting Promotion Assistance Samsung.com

Guides Add New App

**Profile** HOME > Profile

**Seller Status**

Type of Member Private

Type of Sales Free Distribution Seller Request Commercial Seller Status

**Basic Information**

In compliance with the laws and regulations governing display of seller information, certain information, such as an address or phone number, may be disclosed to store users. Moreover, other details like date of birth may be read by users upon their request.

**E-Mail**

**Password**

**Title**

**First Name**

**Last Name**

**Country/Region**

**Address 1**

**Address 2**

**ZIP/Postal Code**

**State/Region**

**City**

**City**

**District**

**Phone Number**

**License Test**


**License Tester setting**

Please enter the Samsung Account of a Buyer who will be designated as the License Tester. You can register up to 400 accounts as the License Tester. A user registered as the License Tester can purchase paid content in an app being beta tested without actually being charged with a fee.

0/100 byte Confirm

Total Count : 0 Bulk Registration Delete All

## DETAILED STEPS

1. Go to and sign in to your seller account
  - <https://seller.samsungapps.com>
2. Click on the "Profile"
3. Scroll to bottom and click on 
4. Re-enter password
5. In "License Test" Field:
  - Enter up to 400 accounts
  - All accounts must be Samsung Account emails

# FAQ- How Do You Restrict the App to be Available Only in the U.S.?

**SAMSUNG Galaxy Store Seller Portal**

file Support Sign Out ENGLISH

**Apps** Statistics Accounting Promotion Assistance Samsung.com

Guides Add New App

**Applications** HOME > Applications

Status: All All Application Type: All Search

Content ID: Application Title: Search

All Registering **Rejected** Total Count: 88 XChat

Content ID	Application Title	Price	Status	Last
000005198569	[Beta]Driving Game	Free	Registration	
000005198558	Driving Game	Free	Registering	
000003412631	GTestIAP5	Free	Updating	
000005175523	TestWatchFace	Free	Registering	
000000973919	[HQ TEST] Singular Device Asist	Free		

**GTestIAP5** (Content ID : 000003412631)

Submit Beta Test Submit

Country/Region & Price Save Mode **Advanced**

Price \* Free Paid

Country/Region

☐ When Samsung Galaxy Store becomes available in more countries/regions or with more payment options, your applications will automatically be sold in those countries/regions.

☐ Check All (Country/Region)

Europe

<input type="checkbox"/> Austria	<input type="checkbox"/> Belgium	<input type="checkbox"/> Bulgaria	<input type="checkbox"/> Croatia
<input type="checkbox"/> Czech	<input type="checkbox"/> Denmark	<input type="checkbox"/> Estonia	<input type="checkbox"/> Finland
<input type="checkbox"/> France	<input type="checkbox"/> Germany	<input type="checkbox"/> Greece	<input type="checkbox"/> Hungary
<input type="checkbox"/> Ireland	<input type="checkbox"/> Italy	<input type="checkbox"/> Latvia	<input type="checkbox"/> Lithuania
<input type="checkbox"/> Luxembourg	<input type="checkbox"/> Netherlands	<input type="checkbox"/> Norway	<input type="checkbox"/> Poland

## DETAILED STEPS

1. In Seller Portal, go to "Apps"
2. Click on the Status → Registration of the app
3. Switch To "Advanced" mode
4. Remove all countries, except USA
5. Click the "Submit" button

# How to Check Validation Rejection Reason

The screenshot shows the Samsung Galaxy Store Seller Portal interface. At the top, there's a navigation bar with 'Apps', 'Statistics', 'Accounting', 'Promotion', 'Assistance', and 'Samsung.com'. Below this, a red box highlights the 'Rejected' tab in the 'Applications' section. A table lists applications with columns for Content ID, Application Title, Price, and Status. One application, 'TestSample\_IAP' with Content ID '000004', is shown with a 'Rejected' status. A red box highlights the 'Check The Reason' button next to it. A large blue arrow points from this button to the 'Rejection Reason' modal window.

Content ID	Application Title	Price	Status
000004	TestSample_IAP	Free	Rejected

The 'Rejection Reason' modal window displays the following information:

- Content ID:** 000004169625
- Application Title:** TestSample\_IAP
- Rejected Reason:** The registered application could not pass the examination for the following reason.
- Attached File:** [cert\\_20190502091832874.zip](#) (highlighted with a red box)
- comment:** Dear seller,

Thank you for your application submission. We have reviewed your application and found some issues need to be modified.

Please check the attached file to see which issues are detected.

We would be glad if we can see your creation with those issues fixed.

- Content Name : TestSample\_IAP
- Content ID : 000004169625
- Reported Date : 5/2/2019

If you have any questions, please contact us at <http://help.content.samsung.com/csseller>

Thank you.

Samsung Galaxy Apps Validation Team

[Re-register Application](#) [Go to Support](#)

## DETAILED STEPS

1. Go to seller portal
2. Click "Apps"
3. For the application that was rejected, go to "Rejected" tab
4. Click "Check The Reason" button
5. For detailed validation rejection report, click "attached file"

## NOTES

1. Once the issue is fixed, you can re-register by clicking "Re-register Application" button
2. If you have any questions regarding the validation rejection reason, please click "Go to Support" > 1:1 inquiry (Specify content ID of the rejected application)

**1. What is the official policy from Samsung on the Play Protect prompt for games published exclusively on Galaxy Apps Store?**

- We have no specific policy on this Play Protect issue, just detect it as an installation failure issue. Because it caused by Google security policy(OS), and it is impossible to block the message on our end. We recognize it may occur for an application which has no security issue randomly, sometimes it happens in applications that have been updated dozens of times without any issues. However we are not able to ignore it and distribute to our store because of our users. Users strongly trust this play protect message and urge us to suspend this unsecured app. This undermines the reliability of our Galaxy Store, so we reject if the prompt occur while app install. Unfortunately only seller can solve this problem.

**2. Why is certification of my app taking so long?**

- Pre-Review takes approximately 1 business day and will be live in the Galaxy Store immediately if the app passes Security issue, Contents and Basic function test. During this time, the Review team will continue to examine the applications functions. If there are any issues or problems, the app will be suspended and removed from the Galaxy Store. This process is 2 to 4 business days.

# FAQ – Additional Resources

FAQ	
Seller FAQ	<a href="https://help.content.samsung.com/csseller/faq/searchFaq.do">https://help.content.samsung.com/csseller/faq/searchFaq.do</a>
In-App FAQ	<a href="https://developer.samsung.com/iap/faq.html">https://developer.samsung.com/iap/faq.html</a>
Themes FAQ	<a href="https://developer.samsung.com/galaxy-themes/overview.html?ts=1600042103607#FAQ">https://developer.samsung.com/galaxy-themes/overview.html?ts=1600042103607#FAQ</a>
Watch FAQ	<a href="https://developer.samsung.com/galaxy-watch-design/studio/faq.html">https://developer.samsung.com/galaxy-watch-design/studio/faq.html</a>

Contacts & Resources	
Seller Portal	<a href="https://help.content.samsung.com/csseller/ticket/createQuestionTicket.do">https://help.content.samsung.com/csseller/ticket/createQuestionTicket.do</a>
Developer Support	<a href="https://developer.samsung.com/support">https://developer.samsung.com/support</a>
Developer Forums	<a href="https://forum.developer.samsung.com/c/mobile/samsung-iap/20">https://forum.developer.samsung.com/c/mobile/samsung-iap/20</a>
Marketing Resources	<a href="https://developer.samsung.com/galaxy-store/marketing-resources.html">https://developer.samsung.com/galaxy-store/marketing-resources.html</a>